



INTERNATIONAL CAMPUS
ZHEJIANG UNIVERSITY
浙江大学国际联合学院

iLINK
MAGAZINE

Issue 2, Spring 2018

Sharing news, services and stories across Library and Information Center

international **Library** Information **K**nowledge



**New
Library
Open**

page 1

INTL ID

page 7

**Multi-media
Classroom**

page 8

**LIC
News**

page 9

**Service
Excellence**

page 14

CONTENTS

01

New Library Open
An introduction of services and spaces in the new library



07

INTL ID
Your Unique Identity in the International Campus

08

Multi-media Classroom
Modern learning environment in International Campus



09

LIC News
Sharing news and events across Library and Information Center

14

Service Excellence
Textbook, library training and IT services provide by LIC

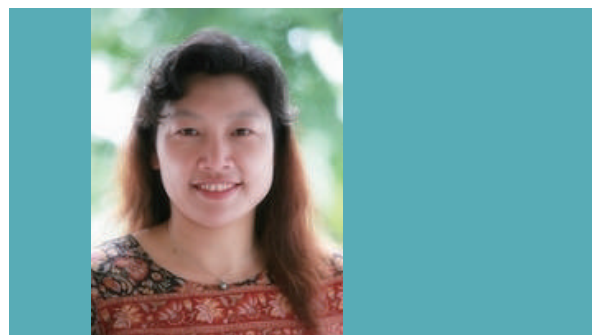


Editorial

Zhejiang University, with a history of 120 years, is of long standing and is well established. Library of Zhejiang University International Campus was opened on the occasion of the 120th anniversary to celebrate the glory of the past and with an eye on the future. Our library offers high-quality resources, space and services for faculty and students on the campus.

The iLINK magazine, edited by the Library Information Center, aims to introduce library services and information technology to both faculty and students. In iLINK magazine, efforts will be made to bring global information, knowledge, faculty and students together in this highly international campus.

Library of International Campus is a place where Chinese culture meets Western culture, a place with massive information exchange, and a place where multiple ways of thinking merge. This is also a place where faculty and students from all over the world communicate with each other, a place where Chinese and foreign literature are gathered, a place with cultural plurality, as well as a place where innovative ideas are initiated.



The development of information technology will bring the world closer together, and the way knowledge disseminates will experience great changes in the future. The internationalization of education and information technology will be closely connected.

Something is to be learned every time a book is open while something is to be reflected every time a book is closed. Welcome to the library to enjoy the fragrance of paper and ink and get immersed in the ocean of knowledge with the help of information technology.

A handwritten signature in black ink, consisting of a large loop and a smaller mark above it.

He Lianzhen

Dean of International Campus, ZJU

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ilink@intl.zju.edu.cn

To keep up to date with LIC news:
<http://its.intl.zju.edu.cn>
<http://lib.intl.zju.edu.cn>

Dome Shining Great Learning



Zhejiang University Library is one of the oldest university libraries in China. On the 120th anniversary, a new library branch--International campus library, was opened for celebration.

International Campus Library, an Octagonal building, is located at the northeast side of the central lake. There are more than 600 seats and 300,000 volumes of collection capacity designed. Resources in the library are mainly in English, the ratio of foreign language and Chinese literature is 7 to 3.

New Library New Service

- **New circulation policy**
Starting from January 1st 2018, undergraduates, postgraduates and faculty can borrow **30 books** at the same time. The loan period is 40 days, but you can **renew unlimited times** if no one reserves the book.



Service Desk

- **Stacks**

Books are displayed on the second floor. Now our library has over 27,000 collections. Most of the collections are related to our disciplines.



Stacks



Multi-function Room

- **Multi-function Room**

We will hold lectures, salons and other academic activities. We are waiting for your ideas and plans.

New Library New Service



Reading Area

- **Reading Area**

Reading desks are equipped with USB charging ports and plug base, so you won't be worried about the power of computer going out when you are studying. The lamps on the bookshelf are inductive, so it's energy-sufficient and environmental-friendly.



Fusion Cafe

in Library

Fusion Cafe is the leisure area for coffee, books and souvenirs. When you are tired of studying, you can sit by the window with a cup of coffee, and enjoy the beautiful scenery of the lake.



Cappuccino



Latte



Black tea



Chocolate milk

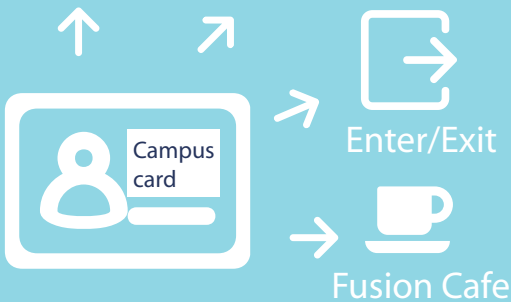
Convenient with Campus Card



Borrow books



Print, copy, scan



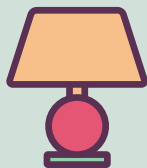
Campus card makes you use the library more conveniently. You are free to enter/exit the library by using campus card.

Similarly, with your card, self-service, including printing and returning books, can be realized.

Discounts are sometimes available in the book bar when you pay with your campus card.

Perfect in All Details

Reading desks are equipped with USB charging ports and plug base, so you won't be worried about the power of computer going out when you are studying. The lamps on the bookshelf are inductive, so it's energy-sufficient and environmental-friendly.



Resources are Available Everywhere

Wi-Fi is accessible in the whole library, which is helpful to find e-resources online. Our library has over 400 databases, 1,700,000 multilingual e-books and 79,480 multilingual e-journals. You can find retrieval computers in the library. Then, you can login with your INTL ID and search for library resources. If you have any questions about any service in the library, please feel free to consult our staffs at the Information Desk.



Website: <http://lib.intl.zju.edu.cn>



E-mail: library@intl.zju.edu.cn



Hotline: 0571-87572288



Wi-fi



Retrieval computer



Library Shining Stars

According to the library record from September to November, we have selected some library shining stars!

Book Stars



What's the most popular book?

- 01 The Neuron: Cell and Molecular Biology
- 02 An Introduction to Linear Algebra
- 03 Inside and other short fiction: Japanese women by Japanese women

What's the most popular book type?

Philosophy & Religion 12.41%

Mathematical and Physical Sciences and Chemistry 11.93%

Literature 11.46%

The borrowed book types related to discipline, including Mathematical and Physical Sciences and Chemistry, Industrial Technology, Biomedicine, make up 30%. Obviously, our readers show strong interests in these disciplines!



Reader Stars



Who borrow the book most?

- 01 Xiao** ZJU-UoE 23 times
- 02 Li** ZJU-UIUC 13 times
- 03 Jiang** ZJU-UoE 11 times

Who enter the library most frequently?

- 01 Chen** ZJU-UIUC 66 times
- 02 Zhao** ZJU-UIUC 65 times
- 03 Han** ZJU-UoE 64 times
- 03 Wang** ZJU-UoE 64 times



Your Unique Identity

in the International Campus

Introduction

INTL ID is International Campus' unified user credential, uniquely identifying you to International Campus' IT applications and services, was in charged by Library and Information Center. You will use INTL ID as your username when you login in many computing resources and it forms the basis of your International Campus email address(*@intl.zju.edu.cn).

Mission - Ease your account management

The mission of INTL ID is to make itself as the ONLY account you need at International Campus rather than to memorize a variety of accounts and to create passwords for different applications. That's why we create INTL ID at International Campus. Due to this feature, INTL ID will play a vital role in your information security management.

Link the world with INTL ID

INTL Campus - By the end of this semester, people in INTL Campius could use INTL ID to connect wireless network and login to a series of applications on campus.

Main Campus - INTL ID also grants you access to applications from Zhejiang University Main Campus like BlackBoard.

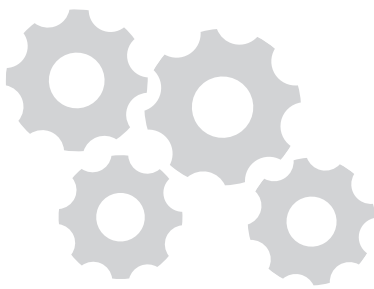
Global Range - You can login to UIUC's applications with INTL ID such as SVN. INTL ID also allows you to use global IT service like eduroam, with which you could connect the remote Wi-Fi offered by more than 6,000 Universities and institutes in 80 countries around the world.



International Teaching Environment

in International Campus

In order to offer the interactive teaching environment with inter-national standard, the tutorial classrooms account for 81.5% of the total 126 classrooms in inter-national campus .



- **Ten points touch control** allows teacher to zoom in or out the content Also, it supports teacher to drag a file from one place to other.
- **Wireless project** allows users to project their laptop content without wired cables, it supports Windows as well as Mac. Also, it supports re-remote control which let staff to manipulate their content on the screen.
- **SeeWo note** application as traditional blackboard, Allows teachers to draw pictures or formula directly on the screen. The digital content can be saved as pdf file or JPG file later for sharing.

All tutorial classrooms are equipped with **86' all-in-one computers.**

Tutorial Classroom



IntlCampus ZJU APP

is Coming

The IntlCampus ZJU APP can run on Android and iOS, and supports both Chinese and English; You can use INTL ID to login the APP.

Features

- News
- Campus Service
- Campus Card
- Conference (For staff)
- Class Schedule
- Emergency Call
- Phone Directory
- Event
- IT Services (for student)
- Map
- Regulations
- Latest Files (for staff)
- Policy
- Notice



Download here:
<http://app.intl.zju.edu.cn/>

Information security



Password: Your 1st line of Defense

The password helps you to protect your privacy and identity. The strength of your password is an important factor to consider. However, the password is effective only when you use one that is easy to remember but difficult to “break,” and that is changed on a regular basis.

If passwords are guessed or stolen, someone can login in with your ID and password.

INTL ID password

Your INTL ID and password authenticate you before giving you access to various International Campus resources such as the Office 365, Blackboard, Peoplesoft and wireless network.

Updating your password

It is a good practice to change your INTL ID password on a regular basis, at least once a year. If you haven't changed your password yet, please go to the website: password.intl.zju.edu.cn to change your password and this can help you to create a stronger password.

Blackboard

Bb (<http://c.zju.edu.cn>) is our learning management platform for online interaction between teachers and students, it is also the #1 in LMS & E-Learning Platforms in the world. Inside of the platform, teachers can:

- Share their teaching material
- Release weekly assignment
- Conduct remote online communication
- Discuss the key content of course

It's also a great place for student to introduce themselves and to find their group members. Compared with wiki page created by teachers, or other learning management tools outside university, Bb inside ZJU has huge advantages in permission management, security, student, and staff support.

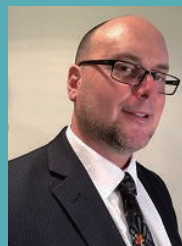
With our professional support, teachers enable you to focus on teaching areas and left technical support to us. Meanwhile, with the help of the ecosystem of Bb. It has

- Turnitin integration
- Remote collaboration
- Office 365 integration

Blackboard A Sharing and Collaborative Learning Environment



In addition to user experience and function, the inside analytic tool can automatic warn student engagement and predict potential failure students. Therefore, we can take action to help student before they failed.



Dr. Simon Collyer: Keeping Pace with eLearning in Higher Education

Dr. Simon Collyer is the manager of eLearning system and support from The University of Queensland. On January 10th, 2018, Dr. Simon made a presentation in International Campus, ZJU. The main focus of his presentation was on eLearning system in The University of Queensland and what Intl Campus could do to catch up with foreign first-class university from the aspect of eLearning.



Dr. Simon pointed out that accelerating growth in technology is the key issue that causes increasing absorption gap for lectures. What IT people should do is to show academics benefits of using eLearning system and make it compulsory at the final stage.

Dr. Simon also gave some recommendations for ZJU such as building 'best practical' guidelines for advanced use of Blackboard across all courses. After the presentation, we shared with each other and learnt some practical experiences of using Blackboard in University of Queensland.

Virtual Desktop Interface in Academic Works

Virtual Desktop Infrastructure (VDI) is an alternative to traditional desktop computing which allows users to access a virtual session from any location without being tied to a single machine. The VDI service provides users with the virtual desktop environment and applications that best support their academic activities.



Customize your desktop with VDI

Your Virtual Classroom

Virtual Desktop Infrastructure (VDI) allows the administrators to have central management of software licenses granting in all virtual desktops. Due to this feature, VDI could help students easily get applications that are needed in their study rather than download and active applications in their own laptops or PCs.

A Significant Role in Examinations

Engineers could remotely and effortlessly build a professional test environment for exams since VDI enables centralized management of software installations and website access. However, in the exam, participants' virtual desktops in labs should only allow selective access to needed tools and websites. As this is a new service, if you find any problems or have any suggestions, please email us: itservices@intl.zju.edu.cn.

PeopleSoft Project Accomplishments



ZJU-UOE Science Program
Biomedical Science



Dear Class of 2021, thank you for choosing Zhejiang University. Welcome aboard! Wish you have a wonderful university life!

In the construction phase, the project team completed following items/modules:

- The infrastructure, campus community, student status, curriculum, course, student self-service, and single sign on (Phase 1).
- Admission, course arranging, examination arranging, course selecting, faculty, teaching assets, student center, staff center, and score (Phase 2).
- Integration with other business systems (Blackboard, Email, SMS, etc.).
- Enhanced user interface, reporting, compatibility and localization.
- A reasonable infrastructure to support both stability and extensibility, with multiple security policies and instruments in data backup and recovery.



Intangible Cultural Heritage in Library

—Xiashi Lantern Exhibition

For further presenting the charm of Chinese culture, enhancing the understanding of culture by both students and faculties at home and abroad, national intangible cultural heritage—Haining Xiashi lanterns are being displayed in our campus library. During the Lantern Show, a lecture by an heir of Nonmaterial Culture—you can learn how to make a lantern during the lecture, several lanterns and a photography competition will be held in the library. Audience are too delighted to leave because of the delicate lanterns.



Colorful Events in Campus Library



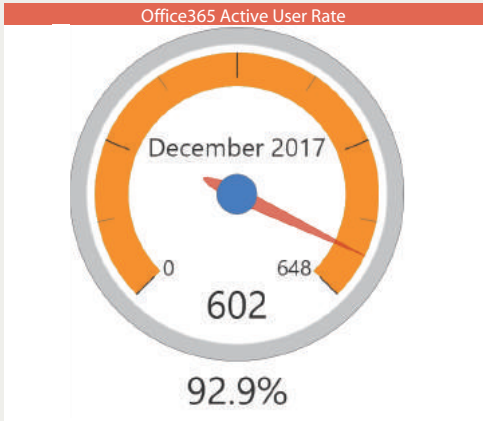
English Book Fairs in May and October



To better support learning, teaching and researching and expanding library collections, LIC held two English book fairs on May 25th and Oct 17th in this year. Almost 10,000 books were displayed on fairs, including Medicine, Biology, Engineering, Mathematics, Management, Language and Literature, Education, etc. More than 200 students, faculties and staff came to the library and recommend us over 4,000 books. Our slogan is 'You select, we collect', we will try our best to satisfy your needs of resources. If you want to recommend books to us, you can fill in the form on <http://lib.intl.zju.edu.cn>. Or simply come to library and tell us!



High User Acceptance in Office 365



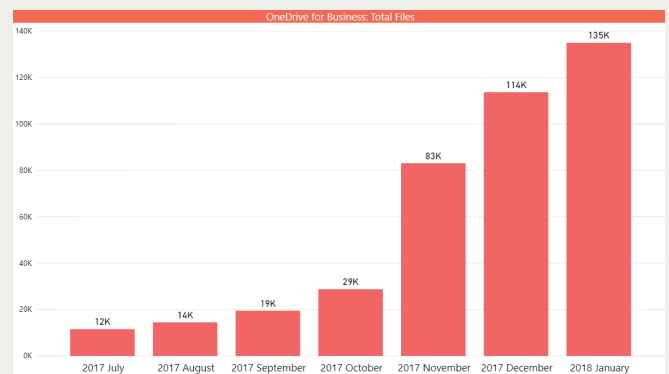
Intl Mail Active User

Intl Mail Active User

The active rate of office 365 increased from 47% to 92% between Jul. 2017 and Jan. 2018. This dramatic increasing trend happened to INTL mail (exchange mail) as well, which is the most heavily used section.

OneDrive Usage Count

Another popular section of office 365 is OneDrive. From the data analysis, the documents save in OneDrive in Jan. 2018 increased 10 times compared with the counterpart of Jul. 2017.



OneDrive Usage Count

There's quite a lot of applications within Office 365. However, Office 365 Forms allow you to accomplish things that other apps don't, such as quizzes, data recording, and workflows. Forms are a really useful tool when it comes to post questions, record results, and then output the collected data. Responses are easy to collect, and to be analyzed within the Office 365 Forms interface. It's also possible to see the responses time of each user completing these forms.

Office365

Create Surveys, Quizzes, and Polls Using Microsoft Forms



Library Information Literacy Training

Information literacy is a key focus of university libraries at all levels and in order to uphold this standard, our library is promoting a commitment to lifelong learning and an ability to seek out and identify innovations that will be needed to keep pace with or outpace changes. Our library has held four information literacy trainings since August with more than 400 participants. If you have problems with information retrieval, PowerPoint ability or other practical skills, you can make an appointment with library by sending us an email.



Library services introduction

How to find credible resources



Provide international, efficient, high-quality textbook service

In order to support teaching work, library is making effort to provide first-rate textbook service.

International

Original English textbooks are the first choice. It's likely to use the same textbooks with students in world-class universities.

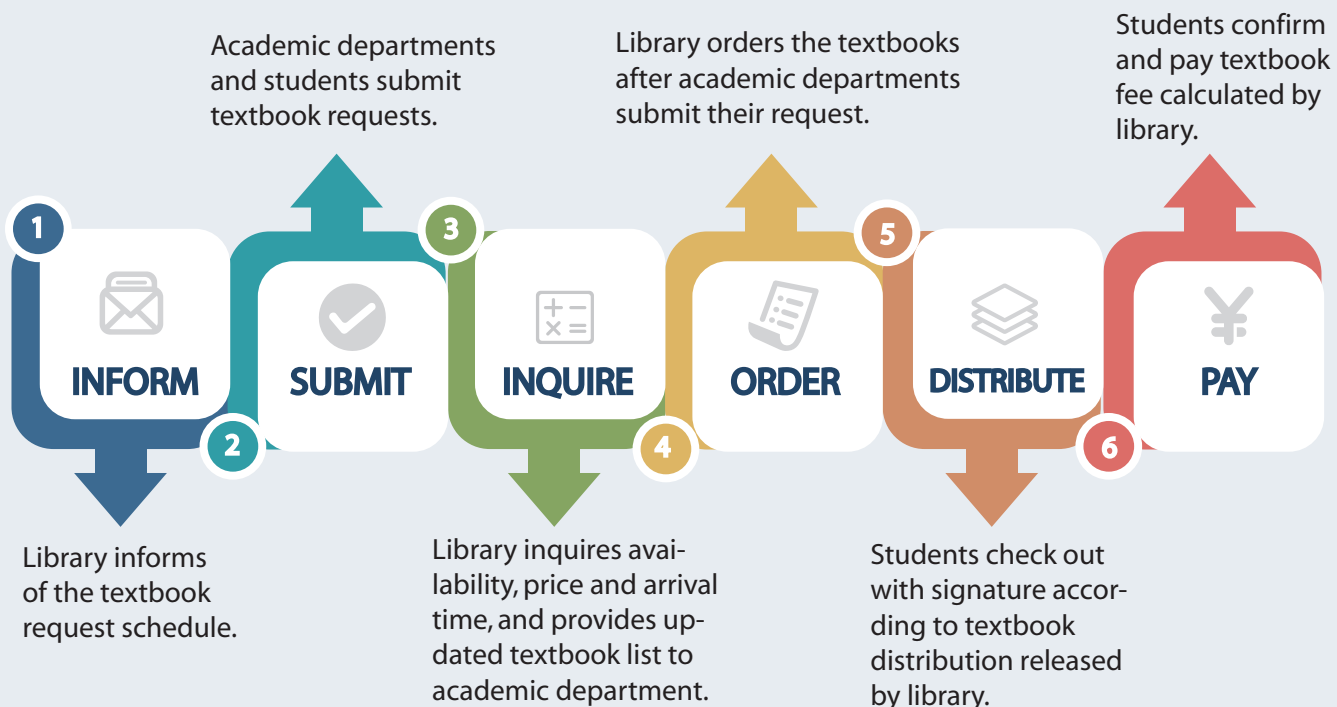
Efficient

Generally, it takes two to three months to complete the ordering, from collecting requests to textbook arrivals. It's not easy to shorten the timetable. In fact, library spare no efforts to ensure the textbook arriving in time.

High Quality

Textbooks ordered are all published by world-famous academic presses, including Pearson, Cengage, Wiley-Blackwell, Taylor & Francis, and etc. They are widely used by global institutions of High Education.

Textbook Service Flow





What are they here for?

ITS is responsible for the delivery of IT services that support the University activities. ITS team focus on core technical services including networking, email, account management, desktop devices support, and information system support. In addition, other services such as teaching and learning support, security and privacy management are also available at ITS.



Providing Reliable, Efficient, Creative IT Services

Diverse Types of Contact Method

There are four ways you could contact ITS. You could make a request via 24/7 hotline, emails, online request system or directly walk to the Help Desk office during business hours.

Evaluating the Service

Every user will receive a satisfaction survey by mail as problem is solved by engineer. These feedbacks are our keys to make improvements.



IT Services Process Management

THE PROCESS meets the ITIL's management standard called End-to-End Services. This allows ITS team involve in the whole procedure, ranging from the smallest technology component to the end users' experiences, to ensure that they can seamlessly and efficiently execute duties.



Voices to LIC

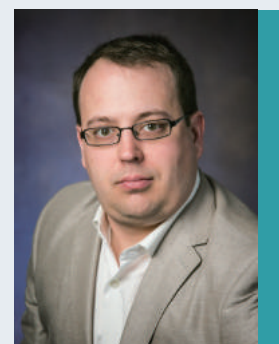


Ryan Flanagan

Lecturer
Department of
English, UIUC

Whether I needed help with BlackBoard, classroom technology, or just remembering my password, ITS was there for me. No issue was too small! By helping me to harness all the benefits of technology without being a tech geek, ITS allowed me to afford my students the ideal educational experience.

In the Fall of 2017, I taught Introduction to Electronics (ECE 110) at ZJUI and modeled the instruction closely to the same course offered at the University of Illinois at Urbana-Champaign (UIUC). All homework and exams were administered through PrairieLearn, “an online system for problem-driven learning,” providing our first-year students with an ECE 110 experience identical to engineering freshman at UIUC. A tailored exam environment for this purpose was developed by the expert ITS staff. I could not have utilized PrairieLearn without their knowledgeable and professional assistance.



Butala Mark

Assistant Professor
PhD, UIUC



Zhang Feiyu

A Library Student
Assistant

One Day Working in Library

It is a normal day as a library assistant. Greeted with the stuff in the library, I step towards my working position and sign on for today's duty.

At every clock, I shall go around to check the number of people in the library and then record the Chinese and International students. Another issue is to rearrange the magazines and books, which are new here in this library or returned. I need to put them in the alphabet order. Sometimes, I will assist the library staff to serve at the information desk.

Time flows. It is time to close the library now. I eventually remind the remaining students of leaving, and remove the chairs and books where they should be.

I just call it a day. Gazing at the shining stars, I am a bit tired but happy: I serve the campus and do some good deeds for others.