



Issue 4, Autumn 2020

Sharing news, services and stories across Library and Information Center

#### International Library Information Knowledge



Critical Period With Me

Better Service For You

Online Teaching and Learning page 1

**Library Services** 

Teams

**Graduation** 

page 5

page 7

page 9



Editor in Chief: Xiaoqiang JIANG Executive Editor: Mengjiao ZHONG

**Deputy Editor:** 

Guogang CHEN, Qi CHEN, Linpei YANG, Zhaozhao SHAO, Luqi WANG, Yunzhe GU, Shuna XU, Zulong WANG, Linyi ZHU

Images: Library and Information Center, International Business School, ZJU-UIUC Institute

Design: Haizhou Litian

**Credit:** International Business School, ZJU-UIUC Institute, ZJU-UoE Institute

#### iLINK on the web:

https://its.intl.zju.edu.cn/en/ilink https://lib.intl.zju.edu.cn/en/iLINK-magazine

## CONTENTS

#### Editorial

Joshua Kobb

Online Teaching and Learning #With Me

Better Classrooms #For You

Go to Library #With Me

Better Service #For You

Office Time #With Me

Better Teams #For You

Graduation #With Me

Best Wishes #For You













Joshua Kobb Vice Dean

Zhejiang University International Business School

#### **Editorial**

It gives me great pleasure to welcome you to this latest issue of iLINK! Whether you are in Haining, in China or beyond, we hope that this information will help you appreciate and take greater advantage of Library and Information Center (LIC) services and resources.

This issue of iLINK comes to us at a challenging time. The COVID-19 pandemic has upended us in ways we never would have imagined before. It has sickened millions and killed hundreds of thousands of people around the world; destroyed livelihoods and broken dreams. But like any crisis, it has also forced us to innovate, finding solutions to move forward. China demonstrated how clear direction and discipline can be a guide through uncertainty and adversity. And here at ZJU, our students and our entire community showed the importance of flexibility and creativity as we moved our courses to online and virtual delivery, ensuring learning continuity.

One of the big takeaways for us on the International Campus is how technology links people through the sharing of knowledge, especially during periods of crisis and change. LIC leveraged its resources for the production and publication of virtual tutorials and guides, created an online consultation service and expanded its online databases and ebooks to support students and faculty in their virtual learning. Technology allowed our students to not only attend courses, but to connect with their professors and fellow students through tools such as WebEx, DingTalk and MSTeams, as well as our own learning in ZJU online platform. While the pandemic changed our habits and the way we learn, it did not change our thirst for knowledge.

This issue of iLINK magazine highlights the work done by the Library and Information Center during the special period, to support and accompany the International Campus community. Moving ahead this semester, information services and online teaching and learning support will play an increasingly important role, so be sure to follow its developments.

In the meantime, enjoy the issue!

Sharing news services and stories across Library and Information Center

Sharing news services and stories across Library and Information Center

# Online Teaching and Learning #With Me

With the outbreak of the COVID-19 in 2020, students and teachers on International Campus are scattered all over the world, with teaching and learning affected by geographical problems. According to the characteristics of international teaching and learning, Library and Information Center proposes an internationalized technical solution for online teaching and learning at first time. It combines PeopleSoft, Blackboard, WebEx, MediaSite and integrates with the International Campus unified identity authentication INTL ID, realized scenarios such as course enrollment, online interactive classes, online course space, and online Video-On-Demand and broadcasting classes.

Based on the technical solution, International Campus has realized all courses online with full-time during the epidemic period. Students and teachers of International Campus located in China, the United States, the United Kingdom and all over the world got together in online classes, collaborate with each other and carry out teaching and learning, breaking geographical restrictions.





Through seamless integration, instructor upload videos at MediaSite and students can view it directly on Blackboard to alleviate the impact of jet lag and internet traffic.



From February 17, International Campus online teaching and learning began. During the Spring-Summer Semester, students and teachers used WebEx for online teaching and learning, with calling up to 5000 times.

On February 13, when students were still at home, PeopleSoft conducted online course enrollment, which is the first time enroll courses off-campus.



All teaching contents are placed in the Blackboard for student to preview and review. All homework and online quiz will be conducted on it for simplicity and efficiency. Students can access it at anytime and anywhere.





Sharing news, services and stories across Library and Information Center

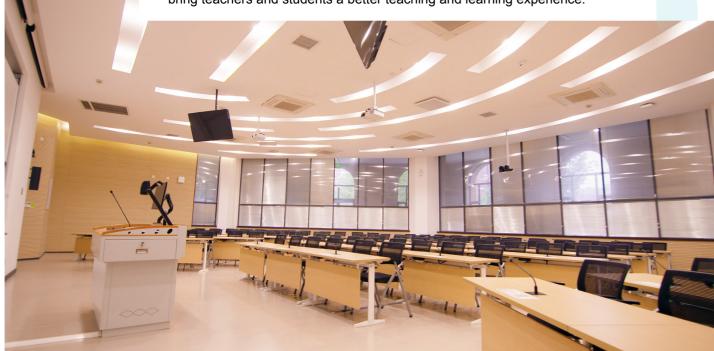
## Better Classrooms #For You

To meet the needs of online and off-line combined teaching and learning after students return to school, during the two months of summer vacation 2020, engineers of Library and Information Center worked day and night, and finally five remote interactive classrooms were put into use as scheduled.



Remote classrooms integrated with international video interactive platforms such as Webex and Teams, realizes a mode of online teaching and learning with off-line combined.

High-resolution projectors, high-definition microphone system, integrated LCD center control, full-interface mobile BYOD device connection, physical projection with free writing......all of these equipment have become a standard of classrooms in International Campus. The refreshed classroom environment will bring teachers and students a better teaching and learning experience.



In the new semester, teachers far away in the United States can teach on the screen shared with students through remote interactive classrooms. Teachers who have returned to school can start classes in the new multimedia classroom, and international students who cannot return to school can also watch live

online in real time.



Sharing news, services and stories across Library and Information Center





From May 4th, students returned to campus gradually. In order to satisfy the teaching and research needs of teachers and students, on the basis of maintaining physical and mental health, the library has formulated a considerate opening plan and opened gradually in accordance with

the requirements of epidemic prevention and control. Grid management, one seat with one code, regular sterilizing and ventilation...a safe and warm learning space for teachers and students was guaranteed.



## Better Service #For You

Tipdermation:

Subject Information

Informat

Libguides

Information Literacy: nation Literacy Training Guide itation & Writing Tools Guides

#### Course Information: Textbooks & References

#### Subject Information:

Paper Resources
Databases
E-Journals & Books
Academic Frontier
Academic Lectures
Multimedia Resources

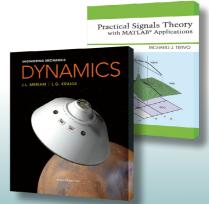
Library has opened and better services were prepared. Libguides is an One-stop resource navigation platform where showcasing library resources by subjects and courses classification.

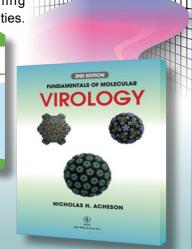
According to the subject setting of International Campus, different guides have been classified according to subjects. Teachers and students can quickly find resources related to their subjects, including subject dynamics, core journals, recommended books, and essay writing skills.

#### **E-Resource Service**

During the epidemic period, library has provided necessary electronic textbooks for colleges and institutes in International Campus. To adapt to the needs of teaching and learning in the post-epidemic era, E-Textbook databases was introduced and became a normalized resource. Wiley E-Text collection has selected 5,021 original textbooks from Wiley Press, with publications written or co-authored by internationally renowned authors and scholars, which have been designated as teaching reference books by many first-class internationally renowned universities.

In order to meet the needs of teaching and learning, research support services for teachers and students when they off-campus, library introduced a new resource access method on the basis of the original services. By CARSI, teachers and students can use INTL ID to directly access databases including Web of Science, EBSCO, Nature, IEEE...







#### Online Office #With Me

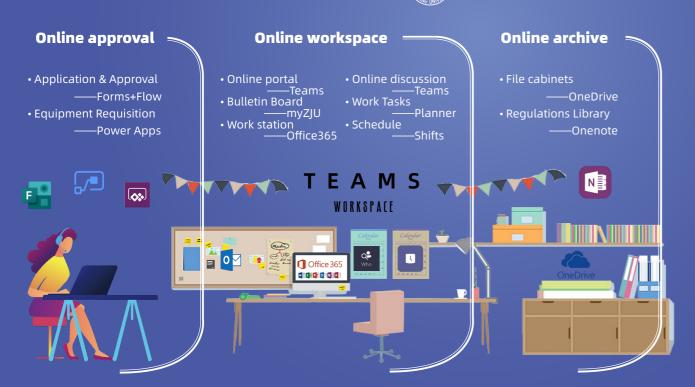
During the epidemic period, International Campus formed an online office mode based on Teams and Webex. Video conference for daily work collaboration were used in International Campus. Remote collaboration methods played an important role in communication, such as Online recruitment, party activity. Every departments has their online office.











**Teams Online Office** 

## Better Teams #For you

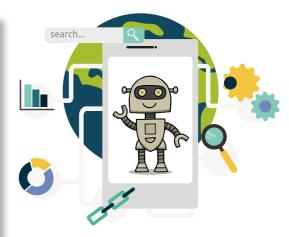
June 13, every departments and 3 institutions of the international campus participated in **The evaluation** of "Decorating the Online Office" -- the academic culture construction activity challenge and online office seminar orgnized by library and information center. Online office competition.











Based on Teams, LIC engineers have developed chatbots, workhub and other functions, integrating existing applications in myzju. Everyone in the international campus can access from Teams.

Zhejiang University

Sharing news, services and stories across Library and Information Center

**Graduation #With Me** 

By the time of 2020 summer, the first graduates of International Campus will leave school. The PeopleSoft system has been accompanying with international campus for almost 4 years in student full-life-cycle management. During which time, our first graduates admitted in 2016 fall semester, have completed every academic requirement according to their overall cultivation plan in PeopleSoft system, and have received their Bachelor's degree certificates and graduate certificates successfully after graduation review.

For the first time, PeopleSoft completed a full-life-cycle management of student information. At the same time, an international mode of teaching and learning management has also been formed.



Sharing news, services and stories across Library and Information Center

### **Best Wishes #For You**

At the same time, "Farewell ZJU" series activity organized by library also accompanied students through the graduation season. There are 4 activities including ZJU Story that shows student's personal "footprint" in the library, ZJU Mark which is a beautiful crystal seal with library elements, can be used to mark the memory of youth, ZJU Talk attracted many graduates speak out their love to the library, and A

ZJUer Forever that makes participating graduates a life-long access to the





There are three things that make the library particularly glamorous: First, it is a place of guidance, leading our students to learn and explore; second, it is creative and collaborative, providing plenty of space for interaction; and third, it is inclusive, bringing together bright minds from all over the world to immerse themselves in learning

----CHEN Haonan, EE, ZTUJ

During the past four years, my favorite place in the campus is the library. I enjoy every moment from 8:30 to 22:30 in the library and I hope the library will get better and better!

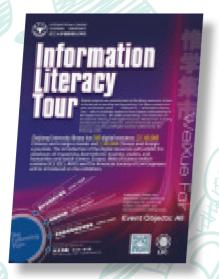
-WANG Minglu, BMS, ZJE

Not only am I one of the first students at the International Campus, but also the head of the library's first student assistant committee. The library and I have grown up together, from a reading room with only a few small shelves in the Residential College to the present octagonal library, from only the first floor having been opened at the beginning to the entire three floors being opened and the discussion room being opened for discussion and study now, the function of the library has grown from less to more, which also symbolizes that my knowledge has grown from fewer to much. I hope that years from now when I return to the library I can see a different library, a better library, and a different and better me in the library!

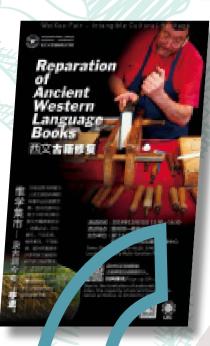
— HUANG Jinghan, ECE, ZJUJ



Sharing news, services and stories across Library and Information Center











## ei Xue Members #For You Ne

WeiXue Series is launched by international campus from 2018, there are severial new members now. Wei Xue living library is a reading concept, read living books and meet people with stories. The Weixue General Education Series will screen some of the most classic movies in the world. Wei Xue market has serie activities including Information Literacy Tour, Digital Resources Exhibition...culture activities in campus library becoming more diversified.



Sharing news and stories Library and Information Center



Zhu Linyi is working as a consulting librarian-in-train in the college library, and is responsible for the demands investigation and development of library resource, as well as the cataloging and processing books in Chinese and foreign languages.

I'm glad to join the big family of International Campus of Zhejiang University and become a member of Library & Information Center. To be an librarian is exciting and also requires my inner energy. Hope to provide high quality library services with my colleagues.

Zhijing Deng has joined LIC as a librarian, a role to creat a community for our students and library. Zhijing has great experiences in communications, accessioning, issue classify and students service. "I'm really enjoy that I could join an international library team which provides a comfortable and encouraging working atmosphere. I'm looking forward to getting to know my colleagues and the department, and to being a part of the really exciting work that LIC is involved in."



Zulong Wang has joined Library

and Information Center as

a software engineer.He was

previously at IBM, where he

worked in a similar role for

four years. He is responsible

for information application

construction and maintenance.

In charge of the construction

and maintenance of the

official website, APP, WeChat

and other projects. Assist in

the security management of

campus network information

system."I'm extremely happy

"Working with books and students makes me happy. The former enriched my knowledge while the later varied my life."



to be software engineer role in international Campus Zhejiang University.I'm looking to engage with colleagues to better understand the opportunities and challenges in our inforamtion application construction and maintenance."





Mengjiao Zhong has worked as a general affairs associate in International Campus since 2019. With some work experience of public relations and library service, she has adapted well to work in Library and Information Center ."It is my great honor to work at Library and Information Center. It is our goal to provide worldclass information services for students and faculties in international campus."





